

Essex Highways Members' update page

The Members' update page on the Essex Highways website has been created to provide you as an Essex County Council Member with a self-service area for accessing information about your enquiries and highway works that are taking place in your division.

To log on to the portal:

- Visit: <https://www.essexhighways.org/members-update-page>.
- Enter your ECC email address and click on the box that says, 'send verification code'.

Members update page

What you can see on this page

Tell us - Future Members reporting tool development and Member Led Pothole reporting (when active)

Member Led Enquiries - Check the status of Member Led Pothole enquiries

My enquiries - Check the status of enquiries associated with your ECC Cllr email address

Works / Closures - Check for upcoming works and the traffic management for the next two weeks

LHP Requests - Check the status of LHP requests for your district

In order to show you the information relevant to you we need to know who you are. Please enter your email address and click the button. We will send you a verification code via email.

1 Send Verification Code 2

- A code will be sent to your email address. Copy the code into the verification box on the website.
- You only need to do this once, unless you sign in using a different device or browser.
- Once logged in you will see a series of tabs.

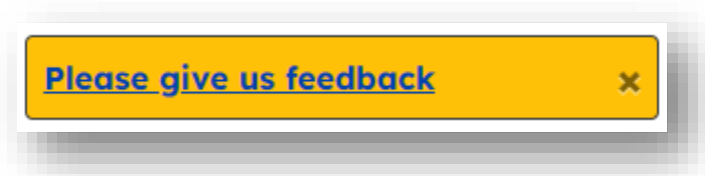
Tell us **Member Led Enquiries** **My Enquiries** **Works / Closures** **LHP Requests**

- Each tab represents the different information you can access on the page. These are:
 - o **Members' Tell Us tool** - Much like the previous page Members had access to, you will be able to report defects and issues through the

portal. Your reports will be assigned a unique Members code so Essex Highways staff can easily identify the defects you've submitted.

- **Member Led enquiries** – For displaying the current status of issues reporting through the Members Highway Initiative programme.
- **My Enquiries** - For showing you the issues you've submitted or subscribe to outside of the Members Highways Initiative.
- **Works/Closures** - A live view of high or medium impact works in your division, scheduled to take place during the next 2 weeks.
- **LHP requests** – Access to the most up to date information about LHP schemes within your district.

If you have any feedback with the tool, you can report these directly to us by using the 'Please give us feedback' button found at the bottom of any page.



You will continue to receive email updates when enquiries change status as well as other contact from the Member Highways Initiative team informing you of your next reporting window.

The Members' Update page will continue to evolve as we gain experience from its use as well as reviewing your feedback. The version we're sharing now provides you with access to the information we believe will most help you in understanding what is happening in your divisions.