

Reference
IMGA263017
Date
24 07 2025

Cadent Gas Limited
Pilot Way Ansty Park
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United Kingdom
cadentgas.com



Hello,

We're upgrading the gas pipes in Brentwood

We look after the gas pipes in your area. We're upgrading the old metal gas pipes along **Brentwood High Street, Brentwood**. The new pipes will help us to keep you safe and warm whilst reducing the likelihood of us having to come back to make repairs in the future.

When you'll see us



We plan to be in your area from **15/09/25** for **6 weeks**.

Where can I find out more?

You're invited to join us for a drop-in session on Brentwood High Street, where we'll explain why we're upgrading the gas pipes, how we're going to do it and answer any questions you might have.


Where: Outside Marks and Spencer's, Brentwood High Street

Date and time: Tuesday 29th July from 2pm-6pm

How will the works affect your roads?

To carry out our works safely and maintain the traffic flow we will need to put traffic management in place as follows

- **Road closure will be in place on Brentwood High Street from junction of Kings Road to junction of Ongar Road from 15/09/25 to 27/10/25.** Diversion routes will be in place via Queens Road and Kings Road
- **Temporary traffic lights will be in place on High Street at the junction of Crown Street from 06/10/25 to 27/10/25.**
- **Parking bay suspensions will be in place along the High Street for the duration of the works.**

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- During this time, we would kindly ask that you find alternative parking. If you have any specific access needs, please make our on-site teams aware or call us on **0800 0854 478** so that we can best support you.

- **Buses will be on diversion for the duration of the works.** Diversion routes will be in place.

During these essential works, please follow diversions and plan extra time for your journeys.

If you have business deliveries, please speak to a member of our team on-site and they will be able to accommodate these for you.

Will my gas supply be interrupted?

If your property is connected to the gas pipes that we'll be upgrading, we'll send you a further letter confirming this and our engineers will let you know the exact date(s) that your gas supply will be temporarily interrupted 48 hours before the interruption.

You can find out more about what will happen during our works by visiting cadentgas.com/under-your-feet.

Thank you in advance for your patience while we carry out these essential upgrades to ensure that you can continue to receive a safe and reliable gas supply.

Yours sincerely,

Rob Lyddiatt
Site Manager

We're here for you

Scan to connect with us



If you have any questions, please call us on **0800 0854 478** or email us at customercarelondon@cadentgas.com. We're open from 8am - 8pm Monday to Friday. Please always quote the project reference and your address.



If you smell gas, call our National Gas Emergency line on **0800 111 999***.



If you need extra help during our works with health, communication, or safety needs, please speak to our team on site or call us on **0800 085 4478** as you might benefit from being registered on the Priority Services Register (PSR). To find out more, please visit cadentgas.com/psr.



We work with our partners and charities to give you essential energy support and additional services to help you stay safe and warm in your home. To find out more, please visit cadentgas.com/help-advice/energy-efficiency.